

ONECard Parent/Guardian Information

What is the ONECard?

The UVic ONECard is the official identification card for the University of Victoria community.

It incorporates many systems and services throughout the University under one card.



The ONECard is a safe, convenient, and cost effective way for students to budget for and purchase essentials while on campus. Loading up your student's UVic ONECard with money (Flex or Meal Plan) is a great way to ensure that they have access to funds for necessities.

How can I load funds onto a student's ONECard?

UVic ONECard wants you to feel comfortable knowing your child has sufficient funds for all their campus needs. For this reason, funds can easily be added online using Interac, Visa, Mastercard, or AMEX. Use your Airmile or Aeroplan enabled credit card and collect miles when depositing!



To add funds, visit uvic.ca/onecard and click on the ONECard Add Funds button seen above. You will need to know the cardholder's birthdate and ID number ("V" followed by 8 digits) to complete the process. Only the cardholder can see their balance and transaction history.

Account
Select account ▼
Select account
ONECard Flex
Residence Meal Plan

When loading funds, you may be prompted to select between a Flex or a Residence Meal Plan account. Please ensure you choose the correct account when loading online.

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It's easy: Gifting funds is fast and easy for parents. With a few clicks of the mouse, you can add funds from anywhere in the world at anytime.

It offers peace of mind: Funds cannot be spent on non-essential items. Alcohol, cigarettes, cash back and lottery tickets cannot be purchased with a ONECard.

It's secure: Lost or stolen cards can be easily frozen from our website. Once a card is frozen, funds are protected and cannot be used until it is reactivated at our office.

It's free: Unlike a bank account or credit card, the ONECard has no transaction fees or monthly charges.

What is the Flex account and Meal Plan?

Flex: The Flex account is the default account for all cardholders. You can use your Flex at any location that takes ONECard as a source of payment. ONECard Flex gives cardholders on campus a 5% discount on purchases at any University Food Services outlets.

Residence Meal Plan (RESS): This plan is mandatory for all students living in UVic residence. A declining balance is added to the ONECard and has an allotment of money that a student can use to purchase food and beverages. RESS receives a 50% discount at all Meal Plan locations.

Tax Exempt Meal Plan: Students living off campus or in cluster can also purchase this plan which offers up to 10% in savings. More information and application form can be found at uvic.ca/food.

Contact us

ONECard office
250-472-4554
onecard@uvic.ca
uvic.ca/onecard

For all Meal Plan inquiries

University Food Service
250-472-4777
eat@uvic.ca
uvic.ca/food