

**Liana Victorino**

I have been a faculty member since 2008 and am an Associate Professor of Service Operations Management. Throughout my time at Gustavson, I have tried to make contributions to help advance our School. In this effort, I have served on many committees (e.g., Executive Committee, RPT Committees, and various program-related committees) and chaired Appointments Committees, the Teaching Standards Committee, and was the faculty chair of our Culture Committee for many years. From this service, I have gained strong institutional knowledge and a sincere appreciation for collegial governance. I take very seriously the responsibility of representing my colleagues when they have elected me to serve on a committee and will continue to do so in the future.

We all recognize the great importance of this committee as we work to find a leader who can unify our School, live our values and pillars, build trust, and strengthen both internal and external relationships. What I think I would bring to the committee is my process-driven mindset. As someone whose area is in operations management, my appreciation for the process remains ever present in how I conduct myself in any work I am involved in. I am known for being detail-oriented, thorough, and organized, and always do my due diligence and research when on committees to ensure I am able to effectively collaborate in decision-making. I am also empathetic and caring of others and appreciate and respect diverse perspectives. Perhaps more importantly, I believe I have shown in my past committee work that I can connect various views and voices into a collective path forward.

I care deeply for our School and its collegial culture and am excited for what the future holds for us as we find our next Dean!