

Online Booking Steps

Step 1: Launch

- Open an internet browser via Google Chrome or Microsoft Edge in your mobile phone or computer.
- Go to [UVic Student Wellness Centre](#)
- Click-> **Book an Appointment**
- Read all information and then Click -> **Book online**

Step 2: Log in/ Sign up

- Log in to your Netlink ID. Enter your **UVic Netlink ID** and **passphrase**, then select **Sign in**.
- Open the [Medeo Patient Sign In](#) page or launch the Medeo app on your mobile device.
- Enter your **email address** and **password**, then select **Log In**.

Connect with your Healthcare Provider from anywhere.

Sign In

Email address *

Password *

[Forgot Password?](#)

[SIGN UP](#) [LOG IN](#)

If you don't have a Medeo Account, Click Sign Up and do the following:

1. In the new browser window, enter your **email address**, **password**, **first name**, **last name**, and **birthday**. Select your **phone type**, enter your **phone number**, and select the checkbox next to Terms of Service and Privacy Policy.
 - ❖ **Note:** Register for Medeo using the same email address that you provided to UVic Student Wellness Centre
2. Click **Sign Up**.

Join Medeo today

Already have an account? [Log in](#)

Email address *

This is where we'll send secure messages and appointment information

Password *

Minimum of 8 characters

First name *

Last name *

Birthday

Month



Day (DD)

Year (YYYY)

Phone type



Mobile



Home



Work

Phone Number

I agree to Medeo's [Terms of Service](#) and [Privacy Policy](#)

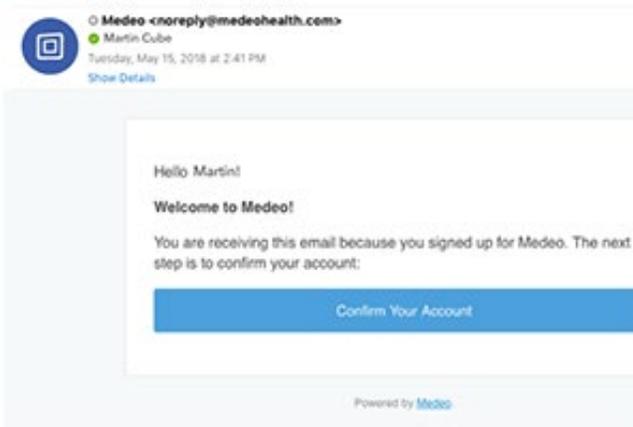
SIGN UP

- To finish setting up your Medeo account:
 - Open the Medeo account verification email.

Note: Check your junk, spam, or promotions folder if the invitation or verification email is not in your inbox.

- Click **Confirm Your Account**.

Welcome to the Medeo Platform!



Step 3: Select Book an Appointment

Go to **Appointments**, then select **Book an Appointment**.

Step 4: Pick a Provider

Select your healthcare Provider and click **Next**.

- **For *Same Day Appointment* please choose: ACLINICIAN, SAME DAY or Registered Nurse, Same Day**

Pick a provider

Next: Pick an appointment type

2 of 8



Brydon, Dr Marni
Family Physician



Felix, Dr. James, M.D.
Family Physician



Fry, Dr. Jessica



Kim, Dr. John



Registered Nurse, Pre-booked
Other



Registered Nurse, Same Day
Other



Slater, Dr. Michael



Warder, Dr. Lindsay

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NEXT STEP >

Step 5: Pick an appointment type

Select your appointment type and click **Next**.

UVIC Student Wellness

BOOK NOTICES CONTACT

Pick an appointment type

Next: Pick a day and time 3 of 8

- Allergy injection - In-Person**
Up to date allergy serum and order.
- Asymptomatic STI's check (Routine) - In-Person**
Routine STI care including prevention, testing, vaccination and support for people without symptoms or concerns.
- Contraception / Birth Control Education - In Person**
To discuss, receive information and obtain contraception. Including IUD education.
- Immunization review for childhood vaccines - In-Person**
Review of vaccination records and recommended vaccines. **Not intended for Immunization review for educational program, please call clinic to book for that
- Injection (First visit) - In-Person**
Injection of a prescription medication, allergy desensitization, contraception, supplement, etc. Must provide prescription or documentation from a physician.
- Injection (Subsequent visit) - In-Person**
Repeat injection of a prescription medication, allergy desensitization, contraception, supplement, etc.

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Step 6: Pick a day and time

Select your appointment from available days and start times, and click **Next**

UVIC Student Wellness

BOOK NOTICES CONTACT

Pick a day and time

Next: Sign up to Medeo

4 of 8

Pick a day

27 Oct 2023

Pick a time

11:15AM - 11:30AM PDT

1:15PM - 1:30PM PDT

1:30PM - 1:45PM PDT

← BACK NEXT STEP →

Step 7: Provide your appointment reason

Provide the reason for your booking request and click **Next**.

UVIC Student Wellness

BOOK NOTICES CONTACT

Appointment reason

Next: Review information

5 of 7

Who is this appointment for?

Select a patient:

[Redacted]

What's your concern?

To help your provider prepare, describe the reason for your appointment.

Reason

Allergy injection

Max 300 characters 17 / 300

[← BACK](#) [NEXT STEP →](#)

Step 8: Review your appointment information

Review the information about your booking request, then click **Request** to send your appointment request.

UVIC Student Wellness

BOOK NOTICES CONTACT

Review information

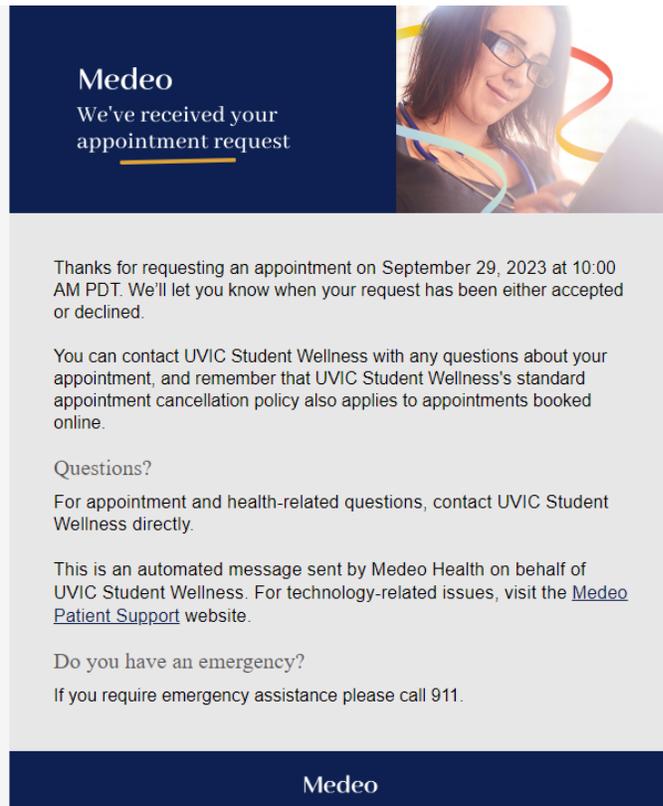
Next: Confirmation 6 of 7

You're not done yet.
Please review your selections and request the appointment.

-  UVIC Student Wellness
-  Pre-booked Registered Nurse
-  Allergy injection - In-Person ▼
-  27 October 2023
-  11:15AM - 11:30AM PDT
-  Allergy injection

[< BACK](#) [REQUEST >](#)

When your appointment request is confirmed, you will receive an email notification like the one below



Step 9: Your appointment request will be accepted or declined.

To complete the booking process, the Student Welcome Team must confirm your appointment. When your appointment is **confirmed**, you'll receive an email notification like the one below. When your appointment is **declined**, check your Medeo Account appointment status details for the Student Welcome Team Response.

Medeo

You have a new appointment



Good news: Your request for an appointment on July 27, 2023 at 2:30 PM PDT has been accepted. To see more instructions from UVIC Student Wellness, view your appointment details in Medeo.

[SEE YOUR APPOINTMENT](#)

Clinic information:

Address: 2300 McKenzie Avenue, Health and Wellness Building (HWB), Technology Enterprise Facility, Victoria, BC, V8P5C2, CA

You can contact UVIC Student Wellness with any questions about your appointment, and remember that UVIC Student Wellness's standard appointment cancellation policy also applies to appointments booked online.

Questions?

For appointment and health-related questions, contact UVIC Student Wellness directly.

This is an automated message sent by Medeo Health on behalf of UVIC Student Wellness. For technology-related issues, visit the [Medeo Patient Support](#) website.

Do you have an emergency?

If you require emergency assistance please call 911.

Medeo

Your appointment request
has been declined



We're sorry, your request for an appointment on July 31, 2023 at 1:00 PM PDT has been declined by UVIC Student Wellness.

View your appointment details in Medeo to learn more about why your request was declined, or contact UVIC Student Wellness with any questions. You can also visit [UVIC Student Wellness's Online Booking page](#) to request a new appointment.

[SEE YOUR APPOINTMENT](#)

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Medeo

- Dashboard
 - Appointments
 - Messages
 - Documents
- My Account



Pre-booked Registered Nurse
UVIC Student Wellness

Status: Declined
Your request for this appointment has not been approved. Please call UVic Student Wellness at 250-721-8563 to book an appointment.

Allergy injection - In-Person

27 October 2023

11:15AM - 11:30AM PDT

UVIC Student Wellness
2300 McKenzie Avenue, Health and Wellness Building (HWB), Technology Enterprise Facility, Victoria, BC, CA

+1 250 721 8563

Allergy injection

[Book with this clinic again](#)