

## **RESOURCES: CAMPUS & COMMUNITY**

## **University Resources**

Resource	Contact Information	Information	Website
Campus Security and Personal Safety	<u>250-721-7599</u> uvic.ca/security	Provides 24-hour first responders to on-campus emergencies and offers a 24-hour Safewalk service and Campus Alone safety service to all members of the UVic community. Personal Safety Coordinators are also available as a resource for students, staff and faculty to help address individual concerns and general personal safety issues.	
Career Services	250-721-8421 careers@uvic.ca uvic.ca/career-services	Career Services serves students and alumni through one- on-one meetings, online career programs, in-person workshops and events throughout the year.	
Centre for Accessible Learning (CAL)	250-472-4947 calfrontdesk@uvic.ca uvic.ca/accessible-learning	Works with students and faculty to promote educational equity and accessibility for students with disabilities program by providing and coordinating academic accommodations for students.	
Centre for Athletics, Recreation and Special Abilities (CARSA)	<u>250-472-4000</u> <u>vikesrec.ca</u>	Houses the gym, rock climbing wall, recreation classes, Vikes Athletics, intramurals, and more.	
Co-operative Education	250-721-6581 coopinfo@uvic.ca uvic.ca/coop	Co-operative education (co-op) lets you try out career options and gain valuable paid work experience while earning credits towards your degree.	



Resource	Contact Information	Information	Website
Equity & Human Rights Office (EQHR)	250-721-8488 Eghr01@uvic.ca uvic.ca/equity	Provides support and response options under the Sexualized Violence Prevention & Response policy and Discrimination & Harassment policy.	
First Peoples House (FPH)	250-472-4913 uvic.ca/indigenous/students	Home-away-from-home for Indigenous students providing a safe space for learning, sharing and community building.	
Graduate Students' Society (GSS)	<u>250-472-4543</u> <u>https://gss.uvic.ca/</u>	Provides peer supports from fellow grad students. Social events at the Grad House and Side Project Café. Free study rooms for grad students.	
International Centre for Students (ICS)	250-721-6361 uvic.ca/international-experiences	Centralized team providing international services, information and programs for undergraduate and graduate students (from pre-arrival to degree completion).	
Learning & Teaching Support and Innovation (LTSI)	250-721-8571 uvic.ca/learningandteaching	Offers a range of resources and supports for undergraduate and graduate students to excel in their studies. Virtual center for online, blended and in-person learning.	
McPherson Library	250-721-8230 (call) 778-718-5745 (text) <u>uvic.ca/library</u>	Quiet spaces to study, study rooms, printing and computer access. Access to books and other library resources. Houses the Centre for Academic Communications and Learning Commons.	



Resource	Contact Information	Information	Website
Office of the Ombudsperson	<u>250-721-8357</u> ombuddy@uvic.ca uvicombudsperson.ca	Provides an independent, impartial, and confidential resource for students and other UVic community members to help resolve student problems or disputes fairly.	
Office of Student Life	250-472-5617 Studentlife@uvic.ca uvic.ca/studentlife	Coordinates orientation and student leadership programming. Provides long-term support to students through referrals. Works with members of the university community to help resolve student conduct concerns under the Resolution of Non-Academic Misconduct Allegations policy.	
Student Awards and Financial Aid (SAFA)	<u>250-721-8121</u> uvic.ca/safa	Information about funding sources, expected costs, and strategies for budgeting. Support with loans, grants, scholarships, bursaries, and the work-study program.	
Student Wellness Centre (Health, Counselling and Multifaith Services)	250-721-8563 uvic.ca/student-wellness	Book an appointment with a counsellor, nurse, physician, spiritual care provider and more. Same day and pre- booked appointments available.	
SupportConnect	Toll-free: <u>1-844-773-1427</u> International collect calls: <u>1-250-999-7621</u> <u>SupportConnect.ca</u>	SupportConnect is a confidential mental health support service available free of cost to UVic students. Students can connect with qualified counsellors, consultants, and life coaches via video and in-person 24/7.	



## **UVSS Supports**

Resource	Contact Information	Information	Website
The Anti-Violence Project (AVP)	778-400-5007 (support) 250-721-8080 (office) info@antiviolenceproject.org antiviolenceproject.org	Offers support services to people of all genders who have experienced gender-based violence themselves, are supporting someone who has, and to people who have committed harm and seek to change their actions.	
BIPOC support hub	outreach@uvss.ca uvss.ca/bipoc-support-hub	UVSS compiled resources for BIPOC students.	
The Gender Empowerment Centre (GEM)	250-721-8353 genderempowermentcentre.ca	Inclusive space for self-identified women, non-binary, trans, and gender nonconforming folks. Provides resources, workshops, events, and more.	
Native Student Union (NSU)	<u>coordinator@uvicnsu.ca</u> <u>uvicnsu.ca</u>	Runs events and programs, manages a student space with services, and advocated for Indigenous student success and wellness at UVic.	
Peer Support Centre	peersupport@uvss.ca uvss.ca/peer-support-centre	Safer space created to be inclusive and comfortable for students. Trained student volunteers offering non- judgemental, empathetic and confidential support.	



Pride Collective	250-472-4393 pride@uvic.ca pridecollective.ca	Advocacy group for 2SLGBTQIA+ folks.	
Students of Colour Collective (SOCC)	250-472-4697 soccollective.com	Anyone identifying as BIPOC (Black, Indigenous and Person of Colour) is welcome to use lounge and get access to resources.	

## **Community Supports**

Resource	Contact Information	Information	Website
Citizens' Counselling Centre of Greater Victoria	250-384-9934 info@citizenscounselling.com citizenscounselling.com	Offers affordable, accessible counselling to adult residents of Greater Victoria. All counselling is offered by volunteer counsellors trained and supervised by the Centre with a sliding fee scale based on family income.	
Cool Aid Shelters and Transitional Housing	250-383-1977 society@CoolAid.org coolaid.org	Provides emergency shelters and transitional housing, as well as access to stabilizing services.	
Disability Resource Centre	250-595-0044 reception@drvictoria.com drcvictoria.com	Supports and programs for people with disabilities to increase independent living and integration in all aspects of community.	



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Esquimalt Neighbourhood House Society	<u>250-360-0644</u> info@enh.bc.ca enh.bc.ca	Provides free mental health and supportive counselling for adults and youth, as well as family support.	
Find a Food Bank	<u>foodbanksbc.com</u>	A list of food banks across the province.	
Healing in Colour	<u>healingincolour.com</u>	A support that provides people of colour therapists available online.	
KUU-US Crisis Line	Adults: <u>250-723-4050</u> Youth: <u>250-723-2040</u> Toll Free: <u>1-800-588-8717</u> Métis Line: <u>1-833-638-4722</u> <u>kuu-uscrisisline.com</u>	Support provided to Indigenous people throughout B.C. NEW: Text and chat support also available	
Meals and Food Banks	victoriahomelessness.ca	A list of meals and food banks available in the Greater Victoria area.	
Men's Therapy Centre	<u>250-381-6367</u> <u>menstrauma.com</u>	Supports available for men* to heal from the effects of trauma.	



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		*man/male/boy includes cis, gay, bi-sexual, trans, non- binary, 2spirit, queer, gender fluid+.	
PEERS	250-388-5325 admin@peers.bc.ca safersexwork.ca	Outreach, harm reduction and education services for people in the sex industry.	
Support Network for Indigenous Women & Women of Colour (SNIWWOC)	<u>250-277-2545</u> info@sniwwoc.ca	Supports the building of connection and community, providing access to key healthcare and community resources, sharing valuable educational resources. Committed to the empowerment of women.	
Together Against Poverty Society (TAPS)	250-361-3521 info@tapsbc.ca tapsbc.ca	Legal advocacy, support with income assistance, disability matters, residential tenancy disputes and employment standards complaints.	
Trans Lifeline	<u>1-877-330-6366</u> <u>translifeline.org</u>	A support line for transgender/non-binary people experiencing crisis.	
Vancouver Island Counselling Centre for Immigrants & Refugees (VICCIR)	<u>778-404-1777</u> <u>viccir.org</u>	Counseling supports for individual, couples and family. Fees are on a sliding scale. Interpreters are available.	



Resource	Contact Information	Information	Website
Vancouver Island Crisis Line	<u>1-888-494-3888</u> <u>vicrisis.ca</u>	This crisis line provides confidential emotional support and non-judgmental acceptance during times of crisis and information about community resources. Supports those who need to talk with someone immediately (e.g., due to an emotional crisis including thoughts of suicide).	
Victoria Brain Injury Society	<u>250-598-9339</u> <u>admin@vbis.ca</u> <u>vbis.ca</u>	Provides supports, education, advocacy and housing assistance for people who've experienced concussions, strokes, aneurysms, and other types of Acquired Brain Injuries.	
Victoria Native Friendship Center (VNFC)	250-384-3211 (reception) reception@vnfc.ca 250-940-2669 (primary care clinic) vnfc.ca	Support for all Aboriginal people living in southern Vancouver Island. VNFC offers mental health and addictions counselling, mental health liaison support, physical health support, family programming.	
Victoria Sexual Assault Centre	Service access line: <u>250-383-3232</u> <u>vsac.ca</u>	Counselling supports for women and all transgender survivors of sexual assault and childhood sexual abuse.	回就回 45343 回望天
Victoria Women's Transitional Housing	Crisis Line: 250-385-6611 transitionhouse.net	Support and information for women who are either experiencing abuse or have experienced abuse in the past.	