

# ONECard Parent/Guardian Information

## What is the ONECard?

The UVic ONECard is the official identification card for the University of Victoria community.

It incorporates many systems and services throughout the University under one card.



The ONECard is a safe, convenient, and cost effective way for students to budget for and purchase essentials while on campus. Loading up your student's UVic ONECard with money (Flex or Meal Plan) is a great way to ensure that they have access to funds for necessities (which does not include alcohol or tobacco).

## How can I load funds onto a student's ONECard?

UVic ONECard wants you to feel comfortable knowing your student has sufficient funds for all their campus needs. For this reason, funds can easily be added online using Visa, Mastercard or AMEX. Use your Airmile or Aeroplan enabled credit card and collect miles when depositing!



To add funds, visit [uvic.ca/onecard](http://uvic.ca/onecard) and click on the ONECard Add Funds button seen above. You will need to know the cardholder's birthdate and ID number ("V" followed by 8 digits) to complete the process. Only the cardholder can see their balance and transaction history.

Account
Select account ▼
Select account
+PLUS Meal Plan
ONECard Flex

When loading funds, you may be prompted to select between a Flex or a +PLUS account. Please ensure you choose the correct account when loading online.

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**It's easy:** Gifting funds is fast and easy for parents/guardians. With a few clicks of the mouse, you can add funds from anywhere in the world at any time.

**It offers peace of mind:** Funds cannot be spent on non-essential items. Alcohol, cigarettes, cash back and lottery tickets cannot be purchased with a ONECard.

**It's secure:** Lost or stolen cards can be easily frozen from our website. Once a card is frozen, funds are protected and cannot be used until it is reactivated at our office.

**It's free:** Unlike a bank account or credit card, the ONECard has no transaction fees or monthly charges.

## What is the Flex account and +PLUS Meal Plan?

**Flex:** The Flex account is the default account for all cardholders. You can use your Flex at any location that takes ONECard as a source of payment. ONECard Flex gives cardholders on campus a 5% discount on purchases at any University Food Services outlet. For printing, Starbucks, UVSS outlets, pharmacy and more – load to flex!

### **Residence and +PLUS Meal Plans:**

Funds running low on your meal plan? Those with a mandatory meal plan can add funds to their +PLUS for additional savings. Enjoy tax exempt purchases plus an additional 5% discount for a total of 10% savings at UVic Food Services locations.

**Tax Exempt Meal Plan:** Students living off campus or in cluster can purchase this voluntary meal plan which offers 10% in savings. More information and application form can be found at [uvic.ca/food](http://uvic.ca/food).

## Contact us

**ONECard office**  
250-472-4554  
[onecard@uvic.ca](mailto:onecard@uvic.ca)  
[uvic.ca/onecard](http://uvic.ca/onecard)

## For all Meal Plan inquiries

University Food Services  
250-472-4777  
[eat@uvic.ca](mailto:eat@uvic.ca)  
[uvic.ca/food](http://uvic.ca/food)