



## GENDER DIVERSE PEOPLE & ID

### ACCENT INNS, HOTEL ZED & ROAR

Accent Inns, Hotel Zed and ROAR celebrates all gender expressions, gender identities and sexual orientations, and we pride ourselves on reducing barriers for 2SLGBTQIA+ guests and employees. We want our guests and employees to feel comfortable showing up as their authentic selves when they visit any of our properties.

We acknowledge that your legal ID may not match your gender or the name you identify with, which may cause you some discomfort when having to show your ID. We have policies and procedures in place to minimize any potentially uncomfortable situations for you.

#### Why do require ID?

- To verify you are over 19
- To make sure you are, who you say you are
- To verify that the credit card matches the ID to authorize charges (Incidentals)

#### So what do we do when the ID does not match the reservation?

Give us a call before your stay, and let us know that you want to add your pronouns and/or dead name to your profile.

*(Your dead name will be on a private screen. It's clearly marked, never used, never vocalized, and never shared.)*

This way, when you arrive, there will be no need for a potentially awkward conversation. We always encourage you to book reservations with the name and pronouns you are most comfortable using. Our online booking tool has a spot to share this information with us. Our staff will use the name you identify with and respect your pronouns.

#### What if your credit card does not match your ID?

If you would like to use your Credit Card to pay, we can offer the terminal for payment and to be verified with Chip and Pin. If you want to leave your credit card on file for incidentals, the front desk agent must verify that your ID matches the credit card. This is for credit card verification purposes only.

However, if the credit card does not match your Government-Issued ID, we cannot keep the card on file for incidentals and may need to place a refundable deposit on your card for any incidentals.

If you have any questions about this, don't hesitate to get in touch with Matt Schmitt (he/him)at [matt@hotelzed.com](mailto:matt@hotelzed.com)