

Online Course Experience Survey System



Agenda

- How the system works
- Survey & report demo
- How it worked in the summer
- How it will work in the fall/spring



How the CES system works

- All “Course Experience Survey” surveys now online
- Everything keyed on CRNs and Netlink IDs
 - If it’s not in Banner, it’s not in the eval



How the CES system works – student experience

- Email invitation at 5/6ths of course duration (some exceptions)
- Link or browse to <http://ces.uvic.ca>
- Sign in to UVic
- Complete survey
 - can be ‘saved’ and ‘submitted’ later
 - on desktop or mobile device
- Survey closed at end of last day of class (some exceptions)



How the CES system works – instructor experience

- Email invitation to view response rates at 5/6ths of course duration
- Link or browse to <http://ces.uvic.ca>
- Sign in to UVic
- View response rates



How the CES system works – instructor experience

- After grades submitted in FAST, instructor report available
 - Email with link
 - Sign in to UVic
 - View report



How the CES system works – dean/chair experience

- After instructor reports for D&C created, email to view reports
 - <http://ces.uvic.ca>
 - Sign in to UVic
 - List of links to instructor reports for their faculty or department (i.e., course's dept_id)
 - Can be batch downloaded as PDFs
- Can see comments for non-faculty instructors



CES Survey Demo



CES Report Demo



Summer 2014 CES

- First emails went out May 16
- All CRNs were included
- Full term summer courses
 - Students emailed July 18
 - Instructors emailed July 29



Summer 2014 CES – Stats

- 955 courses
- 1036 course/instructors (i.e., team taught)
- 17325 Student invitations
- 7763 Student responses
- 45% Response rate



Summer 2014 CES

- Instructor reports - Aug 29 (as grades submitted)
- Deans/Chairs reports - Oct 3 (as grades submitted)



Fall 2014/Spring 2015 CES

- Excluded CRNs
 - Non-graded
 - Directed studies/thesis

- First invitations - Sept 27



Fall 2014/Spring 2015 CES

- Working with LTC on addressing other non-standard courses
- Working with IPA on other reporting
- Determining definitive source for Deans/Chairs to Faculty/Dept mapping



Fall 2014/Spring 2015 CES

- Reports available faster
- New resource to operate software TBD



Techie Questions?

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