



School of Health Information Science

Seminar:

Improving Laboratory Results Displays for Health Consumers



Speaker:

Dr. Helen Monkman

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Nov 6 on Zoom

10:00AM PT

Abstract: Health consumers (e.g., patients, laypeople) are increasing accessing their laboratory (lab) results online. However, lab results were not designed with this audience in mind. In this presentation, you will see

- a) why it can be so easy for people to overlook flagged and other abnormal lab values,

- b) challenges people face trying to understand lab graphs, and

- c) what could be done to improve how lab results are displayed.

We will also discuss how the design of lab results for health consumers has potential implications for clinicians.

Dr. Helen Monkman is an Assistant Professor and the Undergraduate Advisor in the School of Health Information Science at the University of Victoria in British Columbia, Canada. She earned her BSc and MA in Psychology her PhD in Health Informatics. Helen's research focusses on topics related to human factors (e.g., digital health literacy) and user experience (e.g., usability, design). She primarily studies consumer health informatics. Her mission is to improve health information systems by making them easier for people to use and the information easier to understand and act upon. Through her work, she seeks to empower people and help them make better health decisions as well as have better conversations with their health care providers.

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