

TEAM EFFECTIVENESS MODEL

Teams can continuously improve their effectiveness by focusing on improving their functioning in five key areas: Goals, Roles, Procedures, Relationships and Leadership:

Goals: What the team aspires to achieve

Roles: The part each member plays in achieving the team goals

Procedures: The methods that help the team conduct its work together

Relationships: How the team members 'get along' with each other

Leadership: How the leader supports the team in achieving results.



Effective teams are always aware of and responsive to both their internal and their external environment.