



Pacific Blue Cross (PBC)

www.pac.bluecross.ca

Telephone: (1 877 722-2583)

Coming to University of Victoria

Your health and well being are extremely important to us. We want you to enjoy your stay in Victoria and we want to be sure that you are able to get the proper medical treatment you need if you suffer a sickness or injury while you are here.

In British Columbia (BC), where the University of Victoria is located, there is a provincial government health care system (**BC Medical Services Plan or MSP**). Anyone who is a resident of BC is required to be a member of this system. International students, faculty or staff who have a study permit or a work permit that is valid for 6 months or more are required to enroll in the BC MSP insurance upon arrival. This insurance applies after a three-month waiting period.

During the three month waiting period you must have health insurance coverage.

Pacific Blue Cross offers a Visitors to Canada Travel plan providing protection against the high cost of emergency medical care for foreign visitors entering Canada for pleasure or business reasons, for foreign students, for immigrants or foreign workers entering Canada to lawfully seek permanent residence. This plan is also suitable for returning Canadians awaiting eligibility for the Government health insurance plan to begin.

This plan will ensure that you have adequate emergency medical coverage while you are in Canada during the three month waiting period for BC MSP. If you do not qualify for BC MSP, you may purchase coverage under the PBC plan for the duration of your stay in Canada. For details of the PBC plan and to get a free quote:

<http://www.pac.bluecross.ca/travel/travel-vtc.aspx>

When this coverage is purchased prior to arrival in Canada, coverage becomes effective on the day you arrive. The plan is also ***available for purchase within 30 days of arrival***, and coverage commences 72 hours following the date of application.



Faculty or Staff

Whether you are faculty or staff arriving from abroad or currently a Canadian resident, select this option for more information on available coverages, eligibility requirements and to complete the online application form.

<http://www.pac.bluecross.ca/travel/travel-vtc.aspx>



Make a Claim

If you get treatment for being sick or injured and you need to use your insurance to pay the bill, you will need to follow the instructions relating to claims for out-of-province and out-of-country expenses. <http://www.pac.bluecross.ca/advicecentre/insurance-basics/how-to-claim/out-of-prov-claim#makeaclaim>

Call Medi Assist if an emergency strikes

Medi-Assist is a 24/7 medical travel assistance line that will help you locate medical care, provide advisory services, refer you to interpreters, assist with transportation, contact relatives and more. It means you can focus on getting healthy and leave it to us to manage your care while in an unfamiliar environment.

Talk to one of PBC's **individual plan** representatives,

Monday to Friday, 8:00am to 4:30pm (PST).

Toll-free within British Columbia

1 877 PAC-BLUE (1 877 722-2583)

E-mail Individual Plans

Mailing address & fax