

How to make a health claim

You can claim health expenses in several ways — pay direct, online, mail or in person.

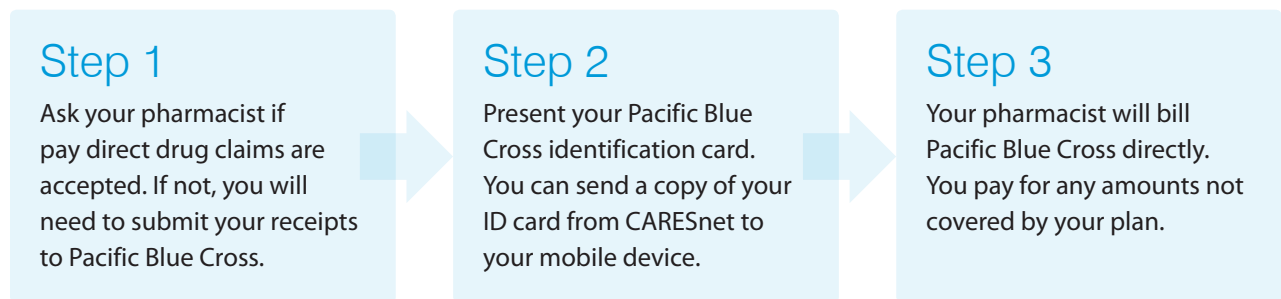
If your plan includes pay direct drug claims, your pharmacist can submit the claim directly to Pacific Blue Cross.

For all other health claims, you can mail or drop off your claim and receipts to Pacific Blue Cross or submit claims online. Forms available at www.pac.bluecross.ca.

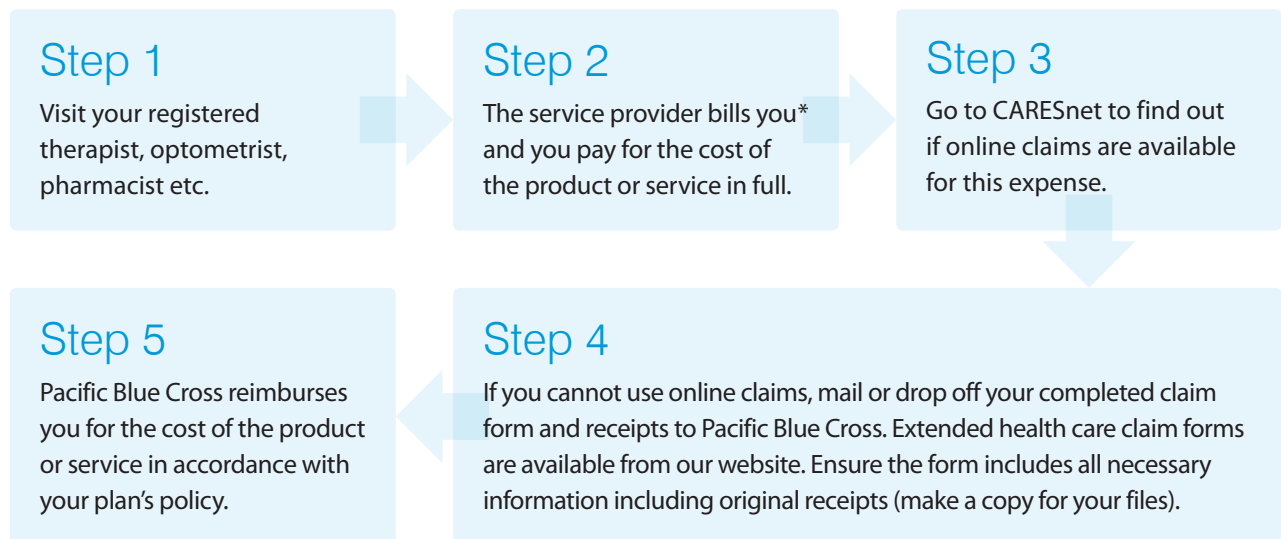
TIP 1 Before filling out your prescriptions, compare average per-pill prices at pharmacy locations in your area. Find drug savings at www.pharmacycompass.ca.

TIP 2 You may be able to claim any unpaid balance under another plan. Learn about coordination of benefits on our website.

Prescription drug claims with pay direct drugs



Submitting your health claim



Submitting claims online helps to keep paper out of landfills and reduces carbon emissions produced by transportation of paper claims. It's part of our commitment to reducing our carbon footprint.

* BC hospitals can bill Pacific Blue Cross direct when you request semi-private or private accommodation for acute care and the benefit is included as part of your extended health plan.