Whiteboard Care and Maintenance

Recommended Dry-Erase Markers

All dry-erase markers can be used on whiteboards, but for optimal performance it is
recommended that solvent-based dry-erase markers be used as opposed to water-based
dry-erase markers (also called "low odour markers"). Low odour markers do not perform as
well as solvent-based markers because the water takes longer to dry and the ink clings more
aggressively to the board's surface leaving behind a film.

Daily Care and Maintenance

The same procedure is used to clean both chalkboards and markerboards.

- For the initial cleaning, wipe your board with a clean cloth moistened with a liquid cleanser.
- Rinse with clear water. This step is simple but very important.
- Wipe dry with a clean cloth.
- If your board is used daily the cleaning should be performed at least two to three times a week. More thorough cleaning may be required if writing is left on the board for more than two days.

Removing Crayon and Tape

The same procedure is used to remove both crayon and tape.

- Dampen a clean, dry cloth with water.
- Apply a small amount of non-abrasive cleanser without bleach onto the cloth. Use less for chalkboard surfaces. For best results follow non-abrasive cleaner instructions found on the product label.
- Begin cleaning a small, manageable area using a back and forth horizontal motion. Use gentle pressure as if you were cleaning a window.
- Wipe off all residue with a dry cloth.
- Rinse well with clean water.
- Wipe dry with a clean cloth.
- Follow the same procedure for the remainder of the board.

Removing Permanent Marker

- A quick and easy way to remove permanent marker from the board's surface is to write over the top of the permanent marker writing with a dry-erase marker and simply erase.
- Moisten a clean, dry cloth with isopropyl alcohol. Use less alcohol for chalkboards.
- Wipe the board in a circular motion to loosen marker residue.
- Rinse with clear water.
- Dry the board with a clean cloth.
- Repeat these steps as often as necessary to remove all residue.