iOS troubleshooting (iPhone, iPad)

To secure erase an iPad/iPhone:
- go to the Settings/General/Reset/Erase All Content and Settings
- make sure you are logged out of iCloud

To bring back missing icons from Home Screen:
- go to the Settings/General/Reset Home Screen Layout

To restore apps deleted (uninstalled):
- go to the App Store, search for the app, and then install it by tapping on the cloud icon

Bring back missing Mail account:
- When the Mail app gets deleted on an iPhone, any of the email accounts you linked to it will be switched to inactive even after you reinstall the app.

- To make them active again, open the Settings/Passwords & Accounts (or Accounts & Passwords on older versions). Under the list of your accounts, tap on your email address. Finally, tap the switch next to Mail to make your email account active again.