Resources and Supports

There are a variety of resources off and on-campus for reporting and support. Call 9-1-1 or Campus Security (ext. 7599), if the individual is in immediate danger or requires urgent medical attention.

On-Campus Resources

**Campus Security**
Provides 24-hour first responders to all manner of emergencies and offers a 24-hour Safewalk service and Campus Alone safety service to all members of the UVic community.

**Location:** Campus Security Building
**Phone:** 250-721-7599 (emergency and Safewalk) or 250-721-6386 (non-emergency and Campus Alone)
**Website:** uvic.ca/security

**Counselling Services**
Provides free, confidential, individual and group counselling to support personal, career, and learning concerns for UVic degree program students.

**Location:** University Centre, B270
**Phone:** (250) 721-8341
**Email:** counsell@uvic.ca
**Website:** uvic.ca/counselling

**Health Services**
Services include appointments with physicians, nurses and other health practitioners; limited urgent care and first aid services, specialist referrals, telephone advice, and a doctor-on-call service for students (after hours, weekends, holidays).

**Location:** Jack Petersen Health Centre in Residence
**Phone:** (250) 721-8492
**Website:** uvic.ca/health

**Office of Student Life**
Works with students, faculty, and other university community members to help resolve student conduct concerns and strives to implement fair and efficient misconduct resolution processes with an emphasis on informal resolution and educational outcomes.

**Location:** University Centre, B202
**Phone:** 250-721-8865
**Email:** conduct@uvic.ca
**Website:** uvic.ca/studentlife

**Anti-Violence Project (AVP)**
Provides anti-oppressive and sex-positive services to address and resist all forms of violence, particularly gender-based, including one-on-one support, advocacy and preventative action for people of all genders.

**Location:** Student Union Building, B027
**Phone:** 250-472-4388
**Email:** info@antiviolenceproject.org
**Website:** antiviolenceproject.org

**University of Victoria Student Society (UVSS) and Advocacy Groups**
Works with and on behalf of students to promote their interest and rights. Advocacy groups raise awareness and empower students to create change and include UVic Pride, the Third Space, Students of Colour Collective (SOCC), Native Students Union (NSU), and Society for Students with a Disability (SSD).

**Location:** Student Union Building
**Email:** UVic Pride: pride@uvic.ca
The Third Space: wcentre@uvss.ca
SOCC: socc@uvss.ca
NSU: uvicnsu.ca
SSD: uvicssd@uvic.ca
**Website:** uvss.ca

**Office of the Ombudsperson**
The Ombudsperson’s office is an independent, impartial, and confidential resource for students.
and other UVic community members to help resolve student problems or disputes fairly.

Location: Student Union Building B205
Phone: 250-721-8357
Email: ombuddy@uvic.ca
Website: uvicombudsperson.ca

Off-Campus Resources

Victoria Sexual Assault Centre
Provides services to women and trans survivors of sexual assault and childhood sexual abuse. Services include a 24-hour crisis line, accompaniment to hospital and/or police for recent survivors of sexual assault, and counselling.

Location: #201 - 3060 Cedar Hill Rd.
Phone: 250-383-3232 (24hr line) 250-383-5545 (business)
Email: info@vsac.ca
Website: vsac.ca

Men’s Trauma Centre
Provides psychological and practical support to men who suffer from the effects of physical, emotional or sexual trauma, as well as support for clients’ significant others. Services include counselling, victim support, community education, and collaboration with other agencies to provide comprehensive case management.

Location: #102 - 1022 Pandora Ave.
Phone: 250-381-6367
Email: info@menstrauma.com
Website: menstrauma.com

Vancouver Island 24 hour Crisis Line
A 24-hour telephone crisis line that provides confidential emotional support and non-judgmental acceptance during times of crisis, information about community resources, and education to promote community wellness and reduce the incidence of suicide.

Phone: 1-888-494-3888
Website: vicrisis.ca

Island Sexual Health Society
Provides confidential sexual health clinic services and sex education programs for all genders, orientations, identities, and ages.

Location: #101 - 3960 Quadra St.
Phone: 250-592-3479
Website: islandsexualhealth.org

Citizen’s Counselling Centre
Assists community members in attaining socially and psychologically satisfying lives by providing high quality, accessible volunteer counselling services.

Location: 941 Kings Rd.
Phone: 250-384-9934
Email: info@citizenscounselling.com
Website: www.citizenscounselling.com

Need 2
Works every day to prevent deaths by suicide through their community programs and their online presence. They provide accessible emotional and crisis support by engaging the community and advancing the dialogue.

Phone: 250-386-6328
Email: admin@need2.ca
Website: https://need2.ca/need-assistance/urgent/