2012 President’s Distinguished Service Awards

2012 Recipient for the Excellence in Leadership Award

David Street – University Systems

Problems come fast and furious to David Street, Manager of the Service Centre within University Systems. The Service Centre is responsible for the Computer Help Desk and Desktop Support Services teams, which provide front-line assistance to all faculty, staff and students at the university.

Faced with a problem, he’s constantly looking for a path to successfully overcome the challenge and do so to the highest standards.

Nav Bassi, Director of Academic and Admin Services, describes ‘David [as] highly resourceful and always looking for ways to achieve what others state cannot be done’. He adds that David is committed to excellent customer service, is always considering that the clients are the people who rely on technology, and is working tirelessly to ensure projects and changes are scheduled and adequately tested to minimize impact on those users.

Nav explains that ‘Over the past year alone, David has shown leadership by extending himself well beyond the expectations of his position in order to help provide a better learning and working environment at Uvic’.

David’s colleagues also recognize his strength in teambuilding, whether within his own staff or working with other departments. They also recognize his understanding of the often complex and shifting environment and willingness and ability to “get the big picture” to best serve his clients, staff and the university.