2012 President’s Distinguished Service Awards

2012 Recipient for the Excellence in Service Award

Anne Heinl – Fine Arts

At any given hour of the day, Anne Heinl is likely meeting with a student, talking on the phone with a student, or answering student emails by the dozen.

A university employee for the past 20 years, Anne has been in the Faculty of Fine Arts for 15 years. As the undergraduate academic advising officer, she counsels approximately 1,400 students each year. Students are without question her top priority.

Lynne Van Luven the faculty’s acting dean says that the ‘Fine arts students are a part of [Anne’s] big extended family. From the first meeting, she is right there alongside for each student’s personal journey, no matter how much time it takes to help them achieve their goals.’

Over her years at the institution, Anne has served, and continues to serve on a range of university and faculty-level committees, making significant contributions to policies, process and procedures. She is also the in-house expert—the person staff and faculty members turn to for advice in a multitude of areas.

Lynne Van Luven notes that Anne ‘is truly a repository of knowledge about process, history and especially curriculum. One is never afraid to ask her a question—nor to seek her advice in a complicated matter involving student grades or academic concessions. Her support is immediate and unstinting.'