

TODAY'S INFORMATION for TOMORROW'S IMPROVEMENTS

# FINAL PROGRAM

February 15 - 18, 2007

Laurel Point Inn,

Victoria, BC, Canada

An international conference addressing Information Technology and Communications in Health (ITCH) presented by the School of Health Information Science, University of Victoria, Canada



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# **Table of Contents**

ITCH 2007 Scientific Program Committee	2
General Information	4
Conference Badges	4
Proceedings	4
Student Posters	4
Opening Reception	4
Vendor Exhibits	4
Conference Registration and Information Desk	4
West Coast Gala Dinner	5
West Coast Gala Tickets	5
Currency	5
The Goods and Services Tax (GST)	5
Contact Numbers	5
Transportation	5
Final Conference Program	6
Thursday, February 15, 2007	6
Friday, February 16, 2007	7
Saturday, February 17, 2007	12
Sunday, February 18, 2007	16

### **GENERAL INFORMATION**

The language of the conference is English. The conference sessions will take place at the Laurel Point Inn, 680 Montreal Street, Victoria, BC. Canada. There is no smoking allowed inside any public buildings in Victoria.

The Laurel Point Inn features a complimentary 24-hour business centre (located on the third floor) with the following services: PC with Internet access, printer/scanner and telephone. For other business services, please inquire at the hotel front desk.

### **Conference Badges**

To ensure admittance to all the conference sessions, please wear your name badge.

#### **Proceedings**

A copy of the proceedings on CD-ROM is in your delegate bag.

#### **Student Posters**

Judging of the student posters will take place between 4:00 - 5:00 p.m. Thursday, February 15, 2007, in the Terrace Room of the Laurel Point Inn. The winners will be announced following the James Coward lecture on February 16th.

### **Opening Reception**

The opening wine and cheese reception will take place in the Terrace Room (following the student poster judging) at 5:00 - 7:00 p.m. at which time delegates are encouraged to view the student posters and the exhibitor displays.

### **Vendor Exhibits**

Vendor exhibits will be on display throughout the conference in the Terrace Room. The exhibit hours are as follows:

Thursday, February 15	5:00 p.m. – 7:00 p.m.
Friday, February 16	8:00 a.m. – 5:00 p.m.
Saturday, February 17	8:00 a.m. – 3:00 p.m.

Exhibitors:

- Canadian Institute for Health Information (CIHI)
- Courtyard Group
- Clinicare
- Nightingale Informatix Corporation
- Wolf Medical Systems
- TP Systems Ltd.

### **Conference Registration and Information Desk**

Registration Desk staff are available to assist you with information and to sell West Coast Gala Dinner tickets and Proceedings. They can also answer your questions about Victoria and its environs. The Registration Desk will be open throughout the conference.

### West Coast Gala Dinner

Join us for a relaxing evening starting with cocktails at 6:30 pm followed at 7:00 pm by a bountiful gourmet West Coast buffet to tantalize your taste buds. No host bar. Tickets are required. If your registration included the West Coast Gala Dinner, a dinner ticket and a drink ticket is included with your nametag.

Sign up sheets for the dinner seating will be at the conference registration desk.

### West Coast Gala Tickets

If your registration includes a ticket for this function, it is included with your nametag. If you won't be using your ticket, please return it to the Registration Desk and we will see that it goes to one of our volunteers.

### Currency

If you need to change currency, please check with the Registration Desk for the nearest bank.

### The Goods and Services Tax (GST)

The Goods and Services Tax (GST) is a six per cent tax charged for most goods and services sold or provided in Canada. If you are a visitor to Canada, save your receipts and submit the proper forms and you will be able to obtain a refund of the GST. The necessary forms and information about how to claim the refund as a tourist or business traveler is at <u>http://www.cra-arc.gc.ca/visitors/</u>.

### **Contact Numbers**

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### Transportation

#### Shuttle to the Victoria International Airport

The Airporter shuttle bus services all downtown hotels. You must reserve in advance to arrange for transportation to the airport. Check with your hotel registration desk. You can arrange for this service even though you may not be staying at a hotel. The shuttle leaves every half hour and the cost is approximately **\$15.** Taxi cab fare is approximately **\$50.** Airporter phone – 386-2525.

#### Bus Transportation to Vancouver International Airport/Downtown Vancouver

Pacific Coach Lines services downtown Victoria to both the Vancouver airport and downtown Vancouver. The buses are given priority loading on the ferries and travel time is approximately 3.5 hours. The cost from downtown Victoria to the Vancouver airport is **\$41.75**, and the cost to downtown Vancouver is **\$36.25**. For information call Victoria 385-4411.

#### Ferries to Vancouver

BC Ferries (sailing time 1 hour, 35 minutes) travel between Tsawwassen (39 Km south of Vancouver) and Swartz Bay (32 Km north of Victoria). This is the recommended route for those travelling to and from Victoria by car. Daily sailings in February are between 7:00 am and 9 pm, on the odd hour. The fares are \$11.35 for drivers and adult passengers. Vehicles cost \$37.85 on the weekend and \$35.85 midweek. For information call 386-3431.

## FINAL CONFERENCE PROGRAM

Thursday,	, February 15, 2007	
8:00 a.m.	Registration for workshops and continental breakfast sponsored by Nightingale Informatix Corporation	Main lobby
8:30 a.m.	Concurrent Workshops	
	<i>How to Successfully Implement an EMR in Small Clinics using Best Practices from a Systematic Review</i>	Salon A
	<ul> <li>K. Keshavjee, Centre for Evaluation of Medicines</li> <li>J. Bosomworth, University of Victoria</li> <li>J. Copen, Northern Ontario School of Medicine</li> <li>J. Lai, University of British Columbia</li> <li>B. Kucukyazici, McGill University</li> <li>R. Lilani, University of Buffalo</li> <li>A.M. Holbrook, Centre for Evaluation of Medicines</li> </ul>	
	Total Quality Improvement: Using Health Information Systems for Incremental to Radical Gains in Quality	Salon D
	E. M. Borycki, School of Health Information Science, University of Victoria A. Capron, Vancouver Island Health Authority	
10:00 a.m.	Break sponsored by Nightingale Informatix Corporation	Main lobby
10:15	Workshops (cont'd)	
Noon	Lunch sponsored by Nightingale Informatix Corporation	Main lobby
1:00 p.m.	Concurrent Workshops	
	EMR Toolkit: Tools for Implementing Electronic Medical Records in Multi- Disciplinary Primary Health Care Settings	Salon A
	R. Gray, Greymartin Consulting Inc. M. McLeod, Greymartin Consulting Inc.	
	SnomedCT: Opportunities and Challenges	Salon D
	<ul><li>A. Grant, Université de Sherbrooke</li><li>M. Desautels, Université de Sherbrooke</li><li>R. Simkus, GP</li></ul>	

More workshops on next page

	IT to Support Quality Improvement and Patient Safety: A Practical Approach to Systematic Reviews	Breakout A and B
	<ul><li>D. Greig, ShirWin Knowledge &amp; Learning Systems Inc.</li><li>R. Reid, ShirWin Knowledge &amp; Learning Systems Inc.</li></ul>	
	Rapid Usability Engineering: Designing and Customizing Usable Healthcare Information Systems	Breakout C
	<ul><li>A. Kushniruk, University of Victoria</li><li>E.M. Borycki, University of Victoria</li></ul>	
2:30 p.m.	Break sponsored by Nightingale Informatix Corporation	Main lobby
2:45 p.m.	Workshops (cont'd)	
4:00 p.m.	Student Poster Judging	Closed to public
5:00 p.m.	Registration and Opening Reception sponsored by the University of Victoria	Terrace Room (exhibition area open for viewing

# Friday, February 16, 2007

8:00 a.m.	Registration and continental breakfast	Main lobby
8:30 a.m.	Assistant Deputy Minister of Knowledge Management and Technology, Ron Danderfer, to bring greetings from the BC Ministry of Health	Ballroom
8:45 a.m.	Introduction of keynote speaker by Andre Kushniruk,	Ballroom
	James Coward Lecture	
	Speaker: Edward Shortliffe, Columbia University	
	"An Informatician Goes to Medical School"	
	Winner of student poster contest announced by Paul Fisher	
9:45 a.m.	Break and view exhibits	Main lobby /
		Terrace Room

#### 10:15 a.m. Concurrent Sessions

Implementing the Electronic Patient	Consensus Recommendations on the Monitoring and Measurement of CPOE Systems	Salon A and B
Record	Dean Sittig, Northwest Permanente, Portland, OR, USA	
	EHR Hybrid Chart Strategy	
	Shirley Learmonth, Vancouver Island Health Authority, Victoria, BC Canada	
	A Comparison of Information Technology in General Practice in Ten Countries	
	Denis Protti, University of Victoria, Victoria, BC Canada	
Disease Management and Palliative Care	Towards Enhanced Information and Communication for Palliative Care Interdisciplinary Teams	Salon C and D
and Famalive Gale	Craig Kuziemsky, University of Victoria, Victoria, BC Canada	
	What's in IT for Health? Seizing the Opportunity to Improve Care, Outcomes and Quality of Life	
	Steve Banyai, Bridgepoint Health, Toronto, ON Canada	
	Towards a Virtual Self-Management Tool: Bringing Patient Information Needs and Cognitive Structures to the Forefront of Web Technologies	
	Elizabeth Borycki, University of Victoria, Victoria, BC Canada	
	Risk Comprehension and Online Colorectal Cancer Information: Impact of Health Numeracy	
	Lorie Donelle, University of Waterloo, Waterloo, ON Canada	
Organizational Aspects of Informatics	Redesigning Business Processes in a Health Care System: Illustration of an Integrated Approach Michael Scott Orr, Canada	Breakout A and B
	ACG Predicted Model for Case-Mix Risk Adjustment in BC Healthcare System	
	Jemal Mohamed, BC Ministry of Health, Victoria, BC Canada	
	Making IT Decisions That Work for Caregivers and the Enterprise (Yes, It's Possible!)	
	Eric Gombrich, CAREfx, Scottsdale, AZ, USA	

Consumer Informatics		Authoring and Generation of Individualized Patient Education Materials Dominic Covvey, University of Waterloo, Waterloo, ON Canada	Breakout C
		Assessing Readability and Comprehensibility of Web-based Cancer Information Rachelle Ta-Min, University of Waterloo, Waterloo, ON Canada	
		Development of Measures of Health Literacy for Canadian Schools Iraj Poureslami, University of British Columbia, Vancouver,	
		BC Canada Rule-based Automatic Criteria Detection for Assessing Quality of Online Health Information	
		Yunli Wang, Institute for Information Technology, NRC, Fredericton, NB Canada	
12:15 p.m.		Lunch and view exhibits	Main lobby / Terrace Room
1:30 p.m.	Concurrent S	essions	
IT to Supp	ort Quality	Building and Deploying a Patient Registry: Technology to	Salon A and B

In to Support Quality Improvement and Patient Safety	Building and Deploying a Patient Registry: Technology to Measure and Improve Patient Care Katie Mackle, Courtyard Group, Toronto, ON Canada
	What Kind of Chart Reminders and Patient Handouts do General Practitioners Need?
	Malcolm Maclure, University of Victoria, Victoria, BC Canada
	A Web-Based Communities of Practice Support System for Caregivers
	Shirley Fenton, University of Waterloo, Waterloo, ON Canada

E-Health	Reflections On eHealth in Ontario from a Close Observer Dominic Covvey, University of Waterloo, Waterloo, ON Canada	Salon C and D
	The Technology Enabled Physician's Office by 2016	
	John Schinbein, Blue Heron Consulting Inc., Lake Cowichan, BC Canada	
	Improving Behavioural Stages in Children by Adaptive Applications	
	Hadi Kharrazi, Dalhousie University, Halifax, NS Canada	
Theories, Methods and Tools in Health Informatics Research	A Grounded Theory-Participatory Design Approach for Capturing User Requirements for Health Information Systems Design	Breakout A and B
	Craig Kuziemsky, University of Victoria, Victoria, BC Canada	
	Accessing Embedded Clinical Knowledge for Informatics Research Using Qualitative Methods	
	Karen Courtney, University of Pittsburgh, Pittsburgh, PA USA	
	Design of the VULab: A Quantitative and Qualitative Tool for Analyzing Use of On-line Health Information Resources	
	Andre Kushniruk, University of Victoria, Victoria, BC Canada	
Standardization	Semantic Indexing of Patient Cases in a Boundary Infrastructure for eHealth	Breakout C
	Grace Paterson, Dalhousie University, Halifax, NS Canada	
	Collective Domain Modelling Across Clinical Trials Standards: Needs, Challenges, and Design Implications	
	Douglas Fridsma, UPMC Shadyside Hospital Cancer Pavilion, Pittsburgh, PA USA	
	Enabling the Semantic Reasoning in the Health Level 7 Clinical Document Using the Web Ontology Language	
	Anju Sharma, Dalhousie University, Halifax, NS Canada	
3:00 p.m.	Break and view exhibits	Main lobby /
L		J

Terrace Room

### 3:15 p.m. Concurrent Sessions

Quality Improvement and Human Computer Interaction	Application of Clinical Simulations in Health Informatics: Towards a Conceptual Framework for Constructing and Conducting Simulations	Salon A and B
	Andre Kushniruk, University of Victoria, Victoria, BC Canada	
	Usability Evaluation of Two Vibrotactile Devices for Enhanced Situation Awareness in Anesthesia	
	Simon Ford, BC Children's Hospital, Vancouver, BC Canada	
	A Primary Care Physician Webspace	
	Shirley Fenton, University of Waterloo, Waterloo, ON Canada	
Privacy and Security	Privacy Requirements for Assistive Living Infrastructure Adeniyi Onabajo, University of Victoria, Victoria, BC Canada	Breakout A and B
	Managing Privacy in Peer-to-Peer Distribution of Clinical Documents	
	Christina Obry, University of Victoria, Victoria, BC Canada	
Standardization	An Automated Mapping System Design for Laboratory Data Standardization and Pathology Surveillance	Breakout C
	Li-Hui Lee, National Yang Ming University, Taipei, Taiwan	
	EHR Clinical Documentation: Data Management	
	Lee Ashbourne, Vancouver Island Health Authority, Victoria, BC Canada	
	A Framework for Data Translation Between Electronic Health Records Using HL7 Reference Information Model (RIM) as Common Schema an Entity-Attribute-Value Database Design Francis Ho, University of Victoria, Victoria, BC Canada	

# Saturday, February 17, 2007

8:00 a.m.	Registration an	d continental breakfast	Main lobby
8:30 a.m.	Opening remar	ks and introduction of keynote speaker by Greg Brophy, IBM	Ballroom
8:45 a.m.	Plenary Session	n sponsored by IBM	Ballroom
	Speaker: Rich	ard Alvarez, Canada Health Infoway	
	"The EHR O	n the Road to 2015"	
9:45 a.m.		Break and view exhibits	Main lobby / Terrace Room
10:15 a.m.	Concurrent Ses	sions	
Implementin Electronic P		Computerized Physician Order Entry: Impact of Leadership Engagement on Adoption 2006 May	Salon A and B
Record	atient	Tom Rosenal, Calgary Health Region, Calgary, AB Canada	
		An Outcome-Based Evaluation Framework for 'Full-Service' EHR Implementations	
		Ken Moselle, Vancouver Island Health Authority, Victoria, BC Canada	
		A National Strategy for Health Surveillance Systems in Canada	
		Tim Beasley, Canada Health Infoway, Toronto, ON Canada	
		Defining the Views and Required Content for the Electronic Health Record	
		Dominic Covvey, University of Waterloo, Waterloo, ON Canada	
Organization of Information		Will Technology Change the Organization or Will the Organization Change Technology? The Real World of Organizations in Health Information Technology Implementations	Salon C and D
		Ellen Balka, Simon Fraser University, Burnaby, BC Canada	
		A Dynamic Workflow Model for Healthcare	
		W. Malyk, University of Waterloo, Waterloo, ON Canada	

	Creating IMPROVE-IT (Indices to Measure Performance Relating Outcomes, Value and Expenditure Generated from Information Technology)	
	Kevin Leonard, University of Toronto, Toronto, ON Canada	
	Evaluating Economic Claims for Medical Information Technologies: Do the Numbers Add Up?	
	Eric Eisenstein, Duke University Medical Center, Durham, NC USA	
	Physician Workload Defined and Measured in an Academic Health Care Setting. PhAIS: The Physician Activity Information System	
	Maureen Conlon, BC Women's Hospital, Vancouver, BC Canada	
Human Computer Interaction	A Methodology for the Evaluation of Healthcare Information Systems with the Objective of Predicting Technology-induced Error Using Simulations	Breakout A and B
	Elizabeth Borycki, University of Victoria, Victoria, BC Canada	
	Exploiting the User Interface for Tomorrow's Clinical Data Analysis	
	Judith Logan, Oregon Health & Science University, Portland, OR USA	
	A User Interface for Comparison of Near-But-Non-Equivalent Semantic Terms Between Multiple Health Registries	
	Nadine Schuurman, Simon Fraser University, Burnaby, BC Canada	
	The User Satisfaction Measurement Instrument (USMI); The Development of a Valid and Reliable Assessment Tool for the e- Learning Environment in Medical Schools	
	Shyamala Nagendran, University of Alberta, Edmonton, AB Canada	

Service Oriented Informatics	Patients and Family Caregivers' Perspectives on the Role(s) of Health Informatics in Establishing Informational Continuity of Care with Their Family Doctor	Breakout C
	Valorie Crooks, Simon Fraser University, Burnaby, BC Canada	
	Making Available Clinical Decision Support in Service- Oriented Architectures	
	Jens Jahnke, University of Victoria, Victoria, BC Canada	
	Using Interdisciplinary Information Technology to Research How Adolescents Access and Use Health Education Materials in Reasoning and Decision Making	
	Carmen Gress, Simon Fraser University, Burnaby, BC Canada	
12:15 p.m.	Lunch and view exhibits	Main lobby / Terrace Room
1:30 p.m. Concurrent Se	essions	
Telemedicine	TELEONCOLOGY: Examining Telemedicine as a Viable Alternative Health Service Delivery for Cancer Patients	Salon A and B
	Johanna Den Duyf, Vancouver Island Cancer Centre, Victoria, BC Canada	
	An Evaluation Protocol of a Smart Home Application for Older Adults	
	George Demiris, University of Washington, Seattle, WA USA	
	Tele-Translation: The Introduction of a Conceptual Model to Evaluate Technology Enabled Knowledge Translation Within Drug Policy Groups	
	Mowafa Househ, University of Victoria, Victoria, BC Canada	
	Dynamic Patient Care with PHACTS	
	Celina Gibbs, University of Victoria, Victoria, BC Canada	

Clinical Information Systems	Features Predicting the Success of Computerized Decision Support for Prescribing: A Quantitative Systematic Review Brent Mollon, McMaster University, Hamilton, ON Canada	Salon C and D
	eCancer Bridges the Gap Between Research and Clinical Care Bohdan Sadovy, Princess Margaret Hospital, Toronto, ON Canada	
	Using a Clinical Data Warehouse for Automatic Generation of Hospital Infection Reports Paul Fabry, Centre Hospitalier Universitaire de Sherbrooke, Sherbrooke, QC Canada	
Initiatives in International Health Informatics	POND4Kids — An Online Pediatric Hematology/Oncology Database for Collaborative Research Yuri Quintana, St. Jude Children's Research Hospital, Memphis, TN, USA	Breakout A and B
	A Public Health Care Information System for Guyana Paul Fisher, Universidade Federal do Rio Grand do Sul, Porto Allege, Brazil	
	To Share or Not to Share — A Case Study in e-Health Information	
	James McDaniel, University of Victoria, Victoria, BC Canada	
3:00 p.m.	Break	Main lobby
3:15 p.m. Concurrent Ses	sions	
Theories and Methods in Informatics Research	Requirements Analysis and Prototyping of an Audio Capturing and Transcription System Michael Scott Orr, University of Toronto, Toronto, ON Canada	Salon A and B
	MESH Sensor Networks for Health Care Applications Scott Miller, University of Victoria, Victoria, BC Canada	
	Application of Data Mining to Diabetes Care Management Mu-Hsing Kuo, Chaoyang University of Technology, Taiwan, Re	OC
	The Case for Dynamic Hierarchical Representations of Knowledge in Medical Informatics	
	Stefan Pantazi, University of Victoria, Victoria, BC Canada	

Clinical Information Systems		A CPG-based Ontology Driven Clinical Decision Support System for Breast Cancer Follow-up	Salon C and D
Gystems		Samina Abidi, Dalhousie University, Halifax, NS Canada	
		Systematic Review on PDA Clinical Application Implementation and 'Lessons Learned'	
		John Copen, University of Victoria, Victoria, BC Canada	
		ICPCView2, A Real Time Surveillance Information System for Primary Care	
		Pierre Levy, Universite Pierre et Marie Curie, Paris, France	
		Open Technology Assisted Practice Application Suite	
		Brad Barclay, University of Victoria, Victoria, BC Canada	
Initiatives in International Health Informatics		International Consultation Networks for Pediatric Oncology — Results of the Cure4Kids and Consult4Kids Networks Yuri Quintana, St. Jude Children's Research Hospital, Memphis, TN, USA	Breakout A and B
		International Collaboration to Explore the Potential of e- Mentoring Support for Rural Health Practitioners in the Philippines	
		Marilynne Hebert, University of Calgary, Calgary, AB Canada	
6:30 p.m.	Gala Reception		Main lobby
7:00 p.m.	West Coast Gala	a Dinner	Terrace Room
	Dress: Business	s dress	
	Sign up sheets f	or the dinner seating are available at the Registration desk	

# Sunday, February 18, 2007

8:00 a.m.	Registration and continental breakfast	Main lobby
8:30 a.m.	Opening remarks and introduction of keynote speaker by Andre Kushniruk	Ballroom
8:45 a.m.	Plenary Session	Ballroom
	Speaker: Steven Huesing, International Medical Informatics Association	
	"Health Informatics in Canada – From Origins to Opportunities"	

Salon A and B

#### 10:15 a.m. Concurrent Panels

#### **Ensuring the Safety of Healthcare Information Systems**

Medical errors are a significant cause of death and disability worldwide. Information technology in healthcare has been shown to have the potential for helping in reducing the overall incidence of medical error. However, recent research has indicated that health information systems, if not designed and tested properly, may inadvertently introduce a range of errors at multiple levels ranging from the cognitive to detrimental changes in workflow. This panel will address some the challenges faced internationally in ensuring that our information systems serve to improve healthcare and are safe for deployment in real healthcare settings. Potential solutions that are emerging for ensuring the safety of healthcare systems will be discussed.

#### Speakers:

Liz Keay: Patient Safety Elizabeth Borycki: A Health Professional's Perspective on System Safety, Error and Simulations Andre Kushniruk: Ensuring Safety Through Usability Engineering Vimla Patel: Cognitive Aspects of Safety and Error in Healthcare

# Health Informatics Education: How Will We Ever Educate the Needed Workforce?

Salon C and D

Currently there is the need for thousands of appropriately trained specialists in health informatics. However, current educational programs only graduate a limited number of trained professionals in this critical area. This panel will explore educational issues related to educating the large workforce that is needed with the appropriate mix of skills and knowledge. In addition, simulation methods for training health professionals will be explored.

Speakers:

Bill Hersh: The AMIA 10 X 10 Program

Francis Lau: Experiences with the University of Victoria distributed Masters in Health Informatics

Khalid Moidu: Experiences from Purdue in Integrating of Health Informatics Education with Industrial Experience

David Kaufman: Simulations (the COMPS project) in the Training of Health Professionals

11:30 a.m.	Concurrent Sess	sions	
E-learning and Education		Options of Addressing Biomedical Aspects in Medical Informatics Curricula	Salon A and B
		Berit Hamer, University of Göttingen, Göttingen, Germany	
		Development of an Evaluation Framework of the Curriculum Information System (CIS) at the University of Calgary	
		Yun Zhi Zhan, University of Calgary, Calgary, AB Canada	
		Physiological Simulation as an Education Tool for the	
		<i>Physiological Simulation as an Education Tool for the</i> <i>Training of Nurses: A Systematic Review</i>	
		Jennifer Jewer, University of Waterloo, Waterloo, ON Canada	
		Usability Evaluation of Nurses' Use of Point-of-Care	Salon C and D
Nursing Informatics		Electronic Devices	Salon C and D
		Tammie Di Pietro, University of Toronto, Toronto, ON Canada	
		Influences on Nurse Perception of Hospital Unit Safety Climate: An HLM Approach	
		Kathy Abrahamson, Purdue University, West Lafayette, IN USA	
		Nursing Informatics Competencies: Self Assessment	
		June Kaminski, Canadian Nursing Informatics Association, Vancouver, BC Canada	
		Implementing Nursing Best Practice Guidelines into PDAs — Preliminary Results and Lessons Learned	
		Derek Harnanansingh, York University, Toronto, ON Canada	

Societal and Organization IT	al Impacts of	Societal and Organizational Impacts of a High Capacity IP Broadband Health Service Network to Rural and Remote Communities Penny Jennett, University of Calgary, Calgary, AB Canada	Breakout A and B
		Today's Lessons for Tomorrow's e Health Services — The Need for a Pragmatic Process Approach Karl Stroetmann, Empirica Communication & Technology Research, Bonn, Germany	
		Trends in Aboriginal Health Care in Canada Kathleen Jones, University of Calgary, Calgary, AB Canada	
New Developments in Health Informatics Practice and Education		Using Technology to Improve Patient Care Mary Gibson, Alberta Netcare, Edmonton, AB Canada	Breakout C
		Lost in Implementation? Christine Reidl, Vienna University of Technology, Vienna, Austria	
		From Zero to Gigabit: The Island Medical Program Tara Howarth, University of Victoria, Victoria, BC Canada	
12:30 p.m.		Lunch	Terrace Room
1:30 p.m.	Concurrent Pane	ls	
	Implementatio Challenges	on of Electronic Health Records: Issues and	Salon A and B
	This panel will discuss issues in the widespread implementation of electronic health records (EHRs). Discussion will include consideration of comparison of large national implementations in Canada, the U.K. and other countries. Strategic approaches taken and problems encountered in EHR implantation will be emphasized, along with current barriers and suggested approaches and frameworks for overcoming them based on experiences gained from large-scale implementation projects in healthcare.		
	Speakers:		
		iversity of Victoria): Comparative Study of EHR entations Across Countries	
		Canadian Department of Defense) – Canadian Experiences in a cale EHR Implementation	
	Karim Keshavje	e - A Framework for Guiding Implementation of EHRs	

#### Advances in Telehealth: Perspectives from the Frontiers

This panel will explore a number of exciting new applications of telehealth in North America and internationally. The speakers are involved in projects that span the boundaries of geography to bring health information and medical consultation to distant locations. Dr. Quintana will outline the work he has been involved with through the International Outreach Program at St. Jude's research hospital in Memphis. Through his work a variety of Web-based information resources have been developed and offered world-wide with the mission of improving the care and treatment of childhood cancers. Richard Scott will provide a perspective on current issues and developments related to policy that will allow for the widespread dissemination of e-health applications worldwide. Marilynne Hebert will discuss latest advances in the evaluation of new telehealth and e-health applications. Finally Rob Williams will describe the NORTH Network, an advanced network operating in Northern Ontario that allows patients in dispersed communities to interact with medical specialists remotely.

#### Speakers:

- Yuri Quintana (St. Jude's Research Hospital, Memphis): CURE4Kids and Related Projects at St. Jude's Research Hospital
- Richard Scott (University of Calgary): Health Policy Issues for Global e-health
- Marilynne Hebert (University of Calgary): Evaluating the Impact of our Telehealth Initiatives
- Rob Williams (OTN): Ontario Telemedicine Network– Accomplishments and Challenges

2:45 p.m. Closing Remarks

Ballroom