

## FREE PUBLIC PRESENTION

## HINF SEMINAR SERIES

Usability in Healthcare: Ongoing Research in Finland

GUEST SPEAKER: DR. JOHANNA KAIPIO, D.Sc.(Tech.)
WEDNESDAY, MARCH 25<sup>TH</sup>, 2015

12:00-1:00pm

**HHB ROOM 110** 

User-centred design is an approach to interactive systems development that aims to make systems usable using user-centred methods to improve quality and user experience. This talk will introduce three ongoing research projects in Finland which share the aim of making end-users more satisfied:

- 1) Usability questionnaire study for Finnish physicians with almost 4000 respondents
- 2) Integrating usability evaluation methods into the procurement of an IT system for social welfare and healthcare
- 3) Renewing the biggest childrens' hospital in Finland for families using patient-centred service design approach

Dr. Johanna Kaipio is a postdoctoral researcher with the Strategic Usability Research Group at Aalto University in Finland. Johanna is also working as a senior usability specialist in Apotti programme that has the goal to define and select, purchase and adopt the future healthcare and social welfare information system.

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