Every day, more and more of Canada’s health system goes digital. Use of health IT by both clinicians and individual Canadians is on the rise.

How is this trend affecting care and the patient experience? Drawing on surveys, focus groups, and other research, this presentation will explore what both groups expect from digital health and what their actual experiences are with its use. It will also look ahead at the experiences of those in leading centres with advanced use of health IT, as well as critical success factors for optimizing benefits from digital health.